

TAMIL NADU GENERATION AND DISTRIBUTION CORPORATION LTD.
Technical Branch

144, Anna Salai,
Chennai – 2.

Memo No.CE/Comml/SE/Comml/EE3/AEE3/F.OnlineAppln./D-157/2019 dt.20.11.19

Sub:- Electricity – Online application filing of New Service Connections in respect of LT service connections in the group housing project when the combined load is more than 112 kW - Instruction issued – Regarding.

Ref:- 1. (Per) (CMD) TANGEDCO Proceedings No.362 Dated : 04.08.2016.
2. Memo No.CE/Comml/SE/Comml/EE3/AEE3/F.OnlineAppln./D.66/2016, dt.5.8.2016
3. CMD/TANGEDCO's note approval dated 06-09-2019

TANGEDCO Proceeding and working instruction were issued vide references (1) and (2) cited above regarding online application filing of New Service Connection /Addition or Reduction of Load applications in respect of LT service connection (except hut and agriculture).

2. It is understood that much delay and difficulties are being encountered while processing service connection applications in respect of group housing projects since all the above works are entrusted to the concerned section officers who have to carry out the above exercise with technical co-ordination and assistance from other wings such as Chennai Development Circle, General Construction Circle, Civil Wing, etc. along with their regular day to day works.

3. It is also to be noted that the applications for extension of supply to LT service connections to the group housing projects with huge load are to be done with utmost care and obtaining suitable land from the developers for establishment of Sub-Station / erection of Distribution Transformers involve more attention and co-ordination from other wings.

4. After careful consideration of the entire issues, the following instructions are issued so as to facilitate early processing of the new service connection applications in respect of the group housing projects:

a. LT new service connection applications in respect of group housing projects with more than 20 Nos. dwelling units and/or the combined load of more than 112 kW shall be received registered and processed by the Executive Engineers/O&M concerned only through online application filing and the procedure enumerated in the TANGEDCO proceedings and working instruction issued for online application filing vide references (1) and (2) cited shall be strictly followed while processing the applications.

- b. Such applications received through online shall have the facility to track online by the applicants and also have the facility to know the status of their applications through online.
- c. On receipt of the soft copies of the applications in complete shape, the Executive Engineers/O&M concerned shall do the verification process of the documents and carryout field inspection so that it would be completed within 3 working days from the date of payment of registration fee through online.
- d. During inspection, the Executive Engineer/O&M concerned shall assess and verify the load details furnished by the applicant and also consider the possible load that would be added in the future and accordingly decide the necessity of the requirement of land for establishment of sub-station / erection of Distribution Transformers in the project premises as per the provisions made in the TNE Distribution Code.
- e. The estimate and other applicable charges shall be paid by the applicant within 15 days from the date of receipt of notice / e-mail / SMS etc. through the TANGEDCO URL <https://www.tnebn.net.org/awp/login>.

Any lapses in this regard shall be viewed seriously and action as deemed fit will be taken against the erring officials.

Sd/- dated 20-11-2019
Chief Engineer/Commercial (a/c)
for **Director (Distribution)**

To

All the Chief Engineers/ Distribution Regions.

Copy to all the Superintending Engineers/EDCs

Copy to the Chief Engineer/IT

Copy to the CIAO

Copy to the Chief Financial Controllers/Revenue & General.

Copy to the Executive Assistant to CMD/TANGEDCO

Copy to the Executive Assistant to Director (Distribution)