

**TAMIL NADU GENERATION AND DISTRIBUTION CORPORATION LTD.**  
**Technical Branch**

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144, Anna Salai, Chennai – 2.

Memo.No.CE/Comml/SE/Comml/EE3/AEE1/F-WMC /D.No.90/19,dt.25.06.2019.

Sub:- TANGEDCO – Uniform procedure for issue of White Meter Card to LT consumers – Instruction issued – Regarding.

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1.The Tamilnadu Electricity supply code regulation 8(1) provides that, the format of the meter cards containing all basic information to be made available to the consumer shall be got approved by the commission. It is the responsibility of the Licensee to ensure that the details in the respective meter cards are entered without omission.

2. The format for the white meter card to be adopted by TANGEDCO as contemplated in regulation 8(1) of TNERC Supply code had been approved by the commission on 23.2.2011. The approved format for white meter card had already been communicated to all Chief Engineers / Superintending Engineers vide Lr.No.CFC/R/FC/Rev/D.No./12, dated 10.8.2012.

3. Recently, the white meter card printed and supplied by the private persons with objectionate advertisement had been erroneously issued to some the Low tension consumers without the knowledge of higher official in one of the distribution circle.

4. During the year 2018-19, a total 1.8 crores of WMC(White Meter Card ) have been printed at TNEB press, Chennai and issued to all distribution circles. However, it is noted that some of the EDCs are issuing the WMC (White Meter Card ) supplied by some private persons at free of cost with their business advertisements. Recently, some consumers lodged a complaints against an advertisements with objectionable content published in the WMC issued in one section office. This is not in order.

5. For the year 2019-20, the approval had been obtained to print one crore of white meter card for all distribution circles and the work is under progress. Hence, hereinafter, issuance of WMC sponsored by private persons to the consumers is strictly prohibited and WMC printed at TNEB press in the approved format shall only be issued to all LT consumers.

6. The region wise requirement of WMC shall be furnished by the Regional chief Engineers to Director/Printing Press, Villivakkam then and there. The Director/Printing

Press, Villivakkam shall consolidate all the indent for WMC and arrange to print the same after getting approval of the Competent Authority.

7. The Superintending Engineers/EDC shall bestow their personal attention in this regard and maintain adequate stock of WMC at stores in order to avoid consumer complaints. In case of acute shortage of WMC owing to any inevitable reasons, the Superintending Engineers /EDC may arrange to print WMC locally in the TNERC approved format for immediate requirement only by opening temporary advance with the approval of the Chief Engineer/Distribution.

The above procedure is to be followed scrupulously and if any deviation is found, necessary action deemed fit will be taken against the concerned official.

Receipt of the memo shall be acknowledged.

Sd./dt.25.06.2019.  
Chief Engineer/Commercial  
for **Director/Distribution**

To

All the Chief Engineers/Distribution.

All Superintending Engineers/EDC.

Copy to Chief Financial Controller/Rev/TANGEDCO.

Copy to Director/ TANGEDCO Printing Press/Villivakkam.